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Allison Gilgenbach is a senior industry consultant at OnShift, a leader in human capital management software for the post-acute care and senior living. She has over 20 years of experience in the post-acute sector, specializing in business development, operational process improvement strategies and new acquisitions. Prior to joining OnShift, she managed a portfolio of nine startup senior living communities and developed recruitment and retention strategies. She has an MBA in Health Care Management from Baldwin Wallace University and a Bachelor of Science in Education from The University of Akron.