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Jennifer is a graduate of Kent State University's School of Nursing. She has over 23 years of healthcare experience including Corporate Reimbursement Specialist, Director of Nursing, MDS Coordinator and Staff Development Coordinator. Jennifer is currently the Manager of Clinical Consulting for Richter Healthcare Consultants where she has been a State and National level speaker and author with a focus on the LTPAC communities. Jennifer's focus areas include regulatory compliance, infection prevention and control, process review and redesign, and education and training.