

# McKnight's

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# ONLINE EXPO

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## FREQUENTLY ASKED QUESTIONS

### HOW CAN I EARN CONTINUING EDUCATION CREDIT FROM A MCKNIGHT'S WEBINAR?

Continuing education credits are issued through NAB (National Association of Long Term Care Administrator Boards). To receive CE credit, you must view a minimum of 50 minutes of the webinar during the live event.

### HOW WILL I RECEIVE MY CONTINUING EDUCATION CERTIFICATE?

Certificates will be issued inside of the webinar session. After you have achieved the required viewing time, the certificate can be downloaded at your convenience.

### WHAT SHOULD I DO IF I DID NOT RECEIVE MY CONTINUING EDUCATION CERTIFICATE AFTER THREE BUSINESS DAYS?

Send a message to [mck.onlineevents@haymarketmedia.com](mailto:mck.onlineevents@haymarketmedia.com) from the email address you used to register for the event.

### CAN YOU ISSUE MORE THAN ONE CONTINUING EDUCATION CERTIFICATE IF MULTIPLE PEOPLE VIEW THE EVENT FROM A SHARED COMPUTER?

Only one certificate can be issued to each email address used to access the live event.

### WILL YOU REPORT MY CONTINUING EDUCATION CREDIT(S) TO NAB?

If you provided a valid NAB ID number (which begins with the letter R, followed by 7 digits) and registered for the event with the exact name associated with your NAB ID, your credit(s) will be reported to NAB on your behalf within three business days after the event.

### CAN I GET CONTINUING EDUCATION CREDIT FROM ANOTHER ORGANIZATION BESIDES NAB?

*McKnight's* is recognized only by NAB. If you are requesting credit from an association other than NAB, please contact that association directly.

### WHERE CAN I GET MORE INFORMATION?

You can visit the NAB FAQ page:  
<https://www.nabweb.org/ceregfaq>

### ANY ADDITIONAL QUESTIONS CAN BE SENT TO [MCK.ONLINEEVENTS@HAYMARKETMEDIA.COM](mailto:MCK.ONLINEEVENTS@HAYMARKETMEDIA.COM).